

MOBILE COUNTY

Emergency Solutions Grant Program (ESG) Substantial (Formal) Amendment to the 2011 Consolidated Plan Year Two Action Plan

The Mobile County Urban County Consortium has been informed by the U. S. Department of Housing and Urban Development (HUD) that the Consortium is entitled to the Emergency Solutions Grant (ESG). The allocation for 2011 is \$48,179. The following substantial amendment is provided in accordance with FR-5594-N-01 and is prepared and submitted in accordance with Mobile County's citizen participation plan.

B. Required Contents of Substantial Amendments

1. SF-424 – signed and including DUNS (to be submitted with amendment)

2. Summary of Consultation Process

The Mobile County Grants Department accesses and manages HUD funds. As required by HUD for the ESG, representatives of that office consulted with key staff of the CoC lead organization, Housing First, Inc. to discuss how best to allocate funding and the homeless needs in the County.

3. Summary of Citizen Participation Process

The Substantial Amendment to the Consolidated Plan 2011 Action Plan was posted on the website and the Notice of Public Hearing and Public Comment Period was published in the Mobile Press Register on March 8, 2012. A 30-day comment period, which ends at 4:00 p.m. on April 6, 2012, is required before the Mobile County Commission adopts the Substantial Amendment to the 2011 Action Plan and submits it to HUD. Comments or suggestions concerning this Substantial Amendment to the 2011 Action Plan should be made in writing to Mr. John Pafenbach, County Administrator, Mobile County Commission, P. O. Box 1443, Mobile, AL 36633.

A public hearing will be held at 10:00 a.m. on April 9, 2012 before the Mobile County Commission adopts the substantial amendment to the Consolidated Plan 2011 Action Plan and submits it to HUD.

4. Match

The match requirement will be met 100% by the sub-grantee as set forth in 24 CFR 576.201.

5. Proposed Activities and Overall Budget

a. Proposed Activities

ESG funds will be committed for the following activities as allowed under the McKinney-Vento Homeless Assistance Act as amended:

- Homelessness Prevention – Rental Assistance
- HMIS

Please see Table 3C for Consolidated Plan Listing of Projects.

Note: Table 3C will be available in the final amendment.

b. Discussion of Funding Priorities

According to the Interim Rule Notice, the second allocation must exclusively be used for homelessness prevention assistance, rapid re-housing assistance, Homeless Management Information Systems (HMIS), and Administration.

Mobile County is aware of the HUD goals for further development of the HMIS for accountability while addressing, preventing and ending homelessness and for using ESG to continue basic strategies of the Homelessness Prevention Rapid Re-Housing Program (HPRP). The HMIS was enhanced under HPRP and became a major accountability activity for reporting the use and impact of resources that target homeless populations.

The County supports HUD's national goal of ending homelessness. In this regard, the County focus is on programs and activities targeted at assisting persons at imminent risk of becoming homeless, thereby preventing homelessness as well as those defined as homeless. The prevention of homelessness has become a major strategy coordinated by the Continuum of Care for assisting households at imminent risk. The Mobile County 2011 ESG funding will include Homelessness Prevention – Rental Assistance as a modified continuation of the HPRP that expires this year. Based upon the size of the allocation and lessons learned from HPRP, Rapid Re-Housing Assistance would require significantly more funding.

In 2012, the County will provide ESG funding for Emergency Shelter, HMIS, Rapid Re-Housing Assistance, and Homelessness Prevention Assistance.

c. Detailed Budget

There are no re-programmed funds in the following detailed budget.

Street Outreach	\$ 0
Emergency Shelter	\$ 0
Homelessness Prevention – Rental Assistance	\$ 17,424
Rapid Re-Housing	\$ 0
Homeless Information Management System (HMIS)	\$ 25,000
<u>Administration</u>	<u>\$ 5,755</u>
TOTAL ESG	\$ 48,179

To streamline the process for financial management and disbursement of ESG funds, Housing First will provide financial management services including the disbursement of funds for financial assistance to authorized third-party vendors.

6. Written Standards for Provision of ESG Assistance

Standard policies and procedures for administering and evaluating ESG as well as participant standards will be further developed in a plan for implementation by Housing First, Inc. subject to approval by Mobile County. Standards will include the following:

Standards for Administering and Evaluating ESG:

An ESG program must be aligned/coordinated with the CoC goals for reducing/ending homelessness.

A homeless or formerly homeless must participate in the development of an ESG program.

The use of a centralized intake process is preferred and must be described if available. (To become required)

Participants receiving prevention or rapid re-housing assistance must meet with a case manager and there must be a case plan for obtaining/retaining permanent housing.

There must be a formal process for terminating assistance.

Shelters must meet minimum habitability standards.

The use of HUD funds for housing assistance requires that habitability, rent reasonableness and lead paint standards are met.

There must be no conflicts of interest issues.

Suggested Participant Standards for Mobile County ESG:

Eligible Participants	Prevention	Households, individuals and families, below 30% AMI and imminently at risk
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“But For” Principal: Other resources must be used prior to ESG or coordinated with other resources.

Participant contribution: Routinely expected to provide/generate 25% of financial assistance needed unless circumstances clearly justify otherwise.

Extent of service:

Rental assistance only for prevention

Maximum of 6 months rental assistance including arrears

7. Process for Making Sub-awards

For this second allocation, Mobile County has plans to enter into a non-competitive sub-grantee agreement with Housing First, Inc., the Continuum of Care lead organization, to manage the proposed ESG activities. Housing First, Inc. has gained substantial experience by successfully administering the (HPRP) for Mobile County, the City of Mobile, and the State of Alabama. They also have experience as a HUD SHP grantee and as a sub-grantee for local HUD funds. Housing First, Inc. operates the jurisdictional Homeless Management Information System (HMIS) and manages permanent and transitional housing projects. Based on their prior successes working with HPRP and other homeless programs, Housing First has the capacity to administer the Mobile County Emergency Solutions Grant Program in an effective manner. Upon HUD approval of this substantial amendment to the Consolidated Plan 2011 Action Plan, Mobile County Commission will proceed with the sub-grantee agreement with Housing First to manage the proposed ESG activities. Future funding may be opened to other nonprofit organizations with experience in activities comparable to ESG.

8. Homeless Participation Requirement

This requirement will be met by the sub-grantee.

9. Performance Standards

The County has consulted and will continue to consult with Housing First, Inc., the CoC lead organization, regarding the performance standards for activities funded under ESG. Performance standards will be further developed by the County and Housing First, Inc.

The Mobile County Commission has a long-standing working relationship with the sub-grantee Housing First, Inc. that includes working with federal and state agencies involved in the delivery of supportive or specialized services for citizens in need. Coordination for homeless and at-risk citizens is encouraged through a comprehensive CoC network that involves all known and active service providers in the community. Housing First, Inc. will coordinate and integrate, to the maximum extent practicable, ESG activities with other targeted homeless services.

All clients will be individually tracked, reported, and documented by HMIS data.

10. Certifications (to be provided by HUD)

C. Written Standards Required for Recipients Who Are Eligible and Decide to Use Part of the Second Allocation of FY2011 Funds for Emergency Shelter and Street Outreach Activities

Not applicable.

D. Requirements for Recipients Who Plan To Use the Risk Factor Under Paragraph (1)(iii)(G) of the “At Risk of Homelessness Definition”

See aforementioned suggested participant standards.

E. Requirements for Optional Changes to the FY2011 Annual Action Plan

1. Centralized or Coordinated Assessment System

The CoC system for centralized assessment includes the United Way 2.1.1 call center, a daytime center for the street homeless known as 15 Place and Family Promise of Coastal Alabama for homeless families. The 2.1.1 call center provides initial screening and referral for homeless and at-risk individuals and households. 15 Place is an intervention center with case management referral, mental health and addiction treatment specialist, a VA outreach worker, state employment services and access to other resources. The Family Promise program offers telephone assessment, referrals and case management for homeless families with children.

2. Monitoring

Mobile County will be responsible for monitoring ESG activities carried out by sub-grantee, Housing First, as established by HUD as well as any subsequent guidance. The County will utilize a variety of contractual, financial, reporting and monitoring controls, in combination with outcome/performance measures, to ensure prompt and proper use of ESG funds in accordance with the program regulations. The County will monitor the sub-grantee on an annual basis to ensure compliance and to ensure that the quality of services delivered by the sub-grantee. Following the monitoring visit, a letter will be sent to the sub-grantee recapitulating the visit. If in compliance with the regulations, it will be reflected in the letter. If not in compliance, the letter will include recommendations to bring them into full compliance.

**AMENDMENT TO
FIVE-YEAR CONSOLIDATED PLAN
2010 - 2014**

The *Mobile County Consolidated Plan 2010* has a strong emphasis on the importance of ensuring continuing availability of affordable housing for households with broad ranges of income levels and varied needs. Under the Plan, a high priority is placed on activities that will support or enable households to remain in affordable housing including rental housing or that would foster access to affordable housing. *Consolidated Plan* priorities address housing needs for homeowners, renters, the homeless or near homeless, and those with special needs. There is focus on preserving affordable housing opportunities for low and moderate-income families.

The *Mobile County Consolidated Plan 2010* states that the Consortium sees the priorities related to homeless activities as: assisting service providers to more efficiently deliver the services needed by the homeless population and undertaking activities to aid in the prevention of homelessness. As such, the *Consolidated Plan* is fully compatible with the mission and purposes of Emergency Solutions Grant.

The following amends the 2010 Consolidated Plan to include revised Homeless Needs Data, revised Priority Homeless Needs, and revised Homeless Inventory.

HOMELESS

Homeless Needs (91.205 (b) and 91.215 (c)) page 72

NATURE AND EXTENT OF HOMELESSNESS

Housing First, Inc., an Alabama nonprofit corporation, serves as the lead organization for the Continuum of Care for the Homeless, CoC AL501 that serves the City and County of Mobile and Baldwin County. The CoC was formed in 1995 by an informal group of Mobile businesses and churches to address homelessness as a serious issue that impacts human services and economic development. Mobile County contracts with Housing First, Inc. to conduct the CoC process that is required by HUD for receiving federal funding of projects that serve and house homeless citizens. The general membership of the CoC is open to agencies, churches and government agencies that are concerned about homelessness and the plight of those who are homeless. A CoC board composed of community leaders, government officials, representatives of the faith community, the homeless and formerly homeless citizens provides direction for the year-round CoC process. Ongoing activities are conducted for assessing the status and impact of homelessness and for developing strategies to respond. Many projects, with the support of federal grants, are sponsored through the CoC with goals for reducing and eventually ending homelessness.

The homeless population and the providers of shelter and services for the homeless are located within the City of Mobile. While the City of Mobile is outside of the Urban County jurisdiction, a recent study of the needs of homeless persons confirmed the presence of homeless persons in Mobile County who come to the shelters and service centers within the City.

The following is a report prepared by Housing First, Inc., the Continuum of Care lead organization that covers both the City of Mobile and Mobile County. No separate statistics for the Consortium area are provided. The most recent 2011 Point-in-Time Count of the homeless in Mobile County, which includes the City of Mobile follows:

Continuum of Care Name: **Mobile City and County, Baldwin County AL-501**

Mobile County Report

Date of most recent point-in-time count: **27-Jan-11**

Households with Dependent Children				
	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Number of Households	22	21	1	44
Number of Persons (adults and children)	66	60	2	128

Households without Dependent Children				
	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Number of Households	176	64	272	512
Number of Persons (adults and unaccompanied youth)	178	70	280	528

All Households/All Persons				
	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total Households	198	85	273	556
Total Persons	244	130	282	656

Subpopulations				
	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Chronically Homeless		7	52	59
Severely Mentally Ill		19	37	56
Chronic Substance Abuse		31	64	95
Veterans		18	34	52
Persons with HIV/AIDS		1	4	5
Victims of Domestic Violence		16	33	49
Unaccompanied Youth (under 18)		1	2	3

CoC Coverage Area:

The Mobile City and County, Baldwin County CoC AL-501 serves both counties in the State of Alabama. The City of Mobile is a separate jurisdiction within Mobile County. The 2011 Point-In-Time percentage for each jurisdiction: City of Mobile 62.2%; Mobile County 31.1%; Baldwin Co 6.6%

CoC AL-501: City and County of Mobile, Baldwin County Alabama

2012 Goals and Strategies for Addressing, Preventing and Ending Homelessness

CoC Specific Goals and Objectives as outlined in the 2011 HUD SHP & S+C Application

Objective 1: Create new permanent housing beds for chronically homeless persons.

2011 Chronic homeless permanent housing beds	81
2012 Chronic homeless permanent housing beds	96
In five years, Chronic homeless permanent housing beds	125
In ten years, Chronic homeless permanent housing beds	150

Strategies:

- (1) Explore resources for creating 15 additional chronic homeless beds including HUD SHP PH application for a 7-unit project to serve and house chronic homeless individuals and their families in Baldwin County; encourage full implementation of a Volunteers of America VA Grant Per Diem grant that will include designated units for chronically homeless veterans; placements with the Mobile Housing Board; supplemental funding from the Bedsole Foundation and the Smith Charitable Trust; funding support through the Alabama Housing Finance Authority.
- (2) Develop MOU's with area PHAs for accessing 6 housing units in 2012 that would allow transferring PH chronic residents ready for more independent living, thereby creating openings for new clients in existing PH chronic units.
- (3) 2012 - 2019: The goal is to have at least 150 units available to chronic homeless and their families by 2019; through pro-active planning and MOU's with area public housing authorities access a minimum of 6 housing units annually for formerly chronic homeless residents ready for independent living, thereby creating openings in existing PH units; By assignment to the CoC project monitoring committee, require case assessment of all current chronic PH residents to determine capacities for eventually achieving housing independence with adequate income and personal self-sufficiency, thereby projecting future units that could be available for new participants; Dedicate 10 units for the chronic homeless or 20% of housing purchased and rehabbed for use as rental and lease/purchase properties; Pursue annual opportunities for PH funding through HUD and VA.

Objective 2: Increase the percentage of participants remaining in CoC funded permanent housing projects for at least six months to 77 percent or more.

2011 percentage remaining in CoC-funded permanent housing at least six months 87%

2012 percentage remaining in CoC-funded permanent housing at least six months 88%

In 5 years, percentage remaining in CoC-funded permanent housing at least six months 89%

In 10 years, percentage remaining in CoC-funded permanent housing at least six months 90%

Strategies:

The current percentage is 87% and appears to be a steady rate for new residents. A SAMHSA Act Team grant has made it possible to maintain this success. The basic plan for the future will be to renew the SAMHSA grant and keep the percentage remaining six months or longer at 90% or better. The Community Housing Program of Housing First, Inc., the CoC lead organization, will continue intervention meetings with agencies that serve chronic homeless to identify those who need to be housed and develop strategies for helping those housed retain or obtain PH in some capacity. Housing First, Inc., will continue with an annual mainstream resources workshop for the benefit of all CoC participating service and housing providers. Current strategies and experiences with serving and housing the chronic homeless have been effective for making progress with retention. This CoC has set a goal for reaching a 90% retention rate. National research indicates that a long-term 85% or better retention is possible with adequate support strategies, allowing for a combined 15% death and failure rate. Housing First, Inc., through its Community Housing Program, was awarded a five-year HHS SAMHSA grant in September 2009 for an ACT team that will more diligently address substance abuse and mental health issues for the chronic homeless. An application to renew this grant will be submitted. Sufficient income and other personal resources will be pursued more assertively along with employment opportunities for those interested and able.

Objective 3: Increase the percentage of participants in CoC-funded transitional housing that move into permanent housing to 65 percent or more.

2011 percentage CoC-funded transitional to permanent housing 80%

2012 percentage CoC-funded transitional to permanent housing 82%

In 5 years, percentage CoC-funded transitional to permanent housing 84%

In 10 years, percentage CoC-funded transitional to permanent housing 86%

Strategies:

Current progress is attributed to two strategies that will continue and a third that is being implemented: 1. Transitional housing providers meet quarterly to discuss common issues and to benefit from their collective experience. 2. Housing First, Inc. conducts an annual mainstream resources workshop for the benefit of all CoC participating service and housing providers. 3. Transitional housing programs will be encouraged to implement a workforce development component for their respective projects to include collaboration, joint client classes on financial management, maximum use of educational and job training, and skilled use of job placement resources. Project Able, a Salvation Army job readiness program funded with HUD SHP grant, is highly successful and serves as a model for transitioning from TH to independent PH. The current lack of both contingent and regular employment has limited the benefits of enrollment at this time. The number who could enroll in school/training is unlimited and will eventually help TH residents obtain work and improve job skills that will eventually lead to independent housing. The temporary stimulus program, the Homeless Prevention and Rapid Re-Housing Program, has provided transitional households opportunities for independent permanent housing as employment has been obtained. Housing First, Inc. is a 2011 recipient of a VA Supportive Services for Veteran Families Program grant that is providing intensive case management services for veterans transitioning to permanent housing.

Objective 4: Increase percentage of participants in all CoC-funded projects that are employed at program exit to 20 percent or more.

2011 percentage in CoC-funded projects employed at program exit 29%

2012 percentage in CoC-funded projects employed at program exit 30%

In 5 years, percentage in CoC-funded projects employed at program exit 35%

In 10 years, percentage in CoC-funded projects employed at program exit 40%

Strategies:

1. All TH and PH adult residents are assessed at the time of placement and annually thereafter for referral to the Alabama Career Center, the WIA agency with offices in Mobile and Baldwin Counties. The current economic downturn and the scarcity of jobs, part time and full time, is a factor that could impede progress with increasing the percentage employed at the time of exit. To prepare residents and adult family members for future employment, a special emphasis will be placed on basic education and job skills that are needed in the workforce. 2. All veterans will continue to be referred to the Alabama Career Center for assessment and job placement and to the VA Outpatient Clinic for accessing all available resources that could remove barriers to employment. The 2010 increase in employment for exiting SHP projects has held steady in 2011 at 29% even with a continuing economic downturn. To remain steady and increase

the percentage over the next ten years will require new strategies in consideration of the change in workforce numbers and needs. The CoC board intends to appoint a new committee to create and implement a plan that will address these issues starting in 2012.

Objective 5: Decrease the number of homeless households with children.

2011 total number of homeless households with children (PIT)	55
2012 total number of homeless households with children (PIT)	75
In 5 years, total number of homeless households with children (PIT)	50
In 10 years, total number of homeless households with children (PIT)	25

Strategies:

The homeless families count decreased in the January 2011 PIT count from 131 to 55. HPRP was a factor. HPRP ends in 2012. it is reasonable to project an increase in households with children. Three general strategies will continue plus a new initiative with the public school systems is being implemented. 1. Family Promise Mobile & Baldwin will continue as referral agencies for case manager services for families with children. 2. Housing First has designated 5 houses rehabbed under NSP1 to be lease/purchase properties available to households unable to obtain a lease. 3. HPRP will continue reducing the number of homeless households with children through March 2012. 4. A joint program has been developed with the Mobile County Public School System for placing homeless families with children in motels while long-term housing solutions are arranged. School social workers will place the families in motels and Housing First will pay the costs using a fund developed for this purpose. As the Homeless Prevention and Rapid Re-Housing Program is phased out in early 2012, Emergency Solutions Grants (ESG) will provide some capacity for continued assistance to prevent families from becoming homeless. Efforts will be made to supplement federal funding with local funding and collaboration to build a community consensus that homelessness can be ended for families with adequate and coordinated response to each situation (2005 Plan to End Homelessness and 2008 Strategic Plan). A new emphasis is being place on workforce development for homeless citizens and will be incorporated in a revised ten-year plan that will be issued in 2012.

Homeless Prevention Strategies

Homeless Prevention and Rapid Re-housing Program (HPRP) initiative, substantial amendment to the Consolidated Plan 2008 Action Plan

Housing First, Inc., the CoC lead organization, is the sub-grantee for administering HPRP in Mobile and Baldwin Counties for three jurisdictions: The City of Mobile (\$1.2 million), Mobile County (\$.4 million) and the AL Dept of Economic and Community Affairs (\$2 million). Housing First is the HPRP

managing entity in partnership with 12 front-line agencies for providing financial assistance and stabilization services through March 2012.

Neighborhood Stabilization Program (NSP) initiative

The City of Mobile included Housing First, Inc., the CoC lead organization, in its NSP1 funding with \$450,000 to rehab up to 6 housing units. As of September 2011, 5 houses have been rehabbed and are on the market as affordable housing. There is a limited market of eligible households that are able to secure a mortgage under NSP rules. Housing First has requested and received authority from the state agency, the Alabama Department of Economic and Community Affairs, to proceed with offering these houses for lease/purchase. It is projected that all 5 units will be occupied as lease/purchase housing in 2012.

Work Investment Act

Housing First, Inc. has an ongoing relationship with Mobile Works, a WIA agency based with the Alabama Career Center. This relationship has resulted in employment training and job placement opportunities for the clients of HUD SHP project sponsors and for HPRP households.

Public School Systems

The working relationship with the Mobile County Public School System was enhanced as a result of ARRA. A contract social worker for homeless students and their families was assigned to Housing First for a two-year period that ended August 31, 2011. As a result, the relationship continues with joint planning and action on behalf of homeless families with children enrolled in public schools. The current CoC board president is a member of the Mobile County Public School System social work team. There is an established and frequent connection between the school system as the Local Education Agency (LEA) and all HUD SHP projects that serve children. The LEA has written policies that require coordination with all service providers for homeless children and their families. There is a standing CoC case management policy for all SHP projects that serve families requiring that all school-age children be enrolled in school and that attendance be facilitated. There is a standard that calls for children to remain in the school previously enrolled to the extent possible and reasonable. The school system social workers provide guidance and assistance as necessary to make certain enrollment occurs and is maintained. The two primary public school systems for Mobile and Baldwin Counties have responsibility for duties required by McKinney-Vento. School social workers carry out these responsibilities and serve on the CoC planning committees for both counties. School system policies include coordination with the state child welfare agency, DHR, the CoC agencies that serve children, organizations that provide direct assistance to needy households and shelters including those for domestic violence. Family Promise of Coastal Alabama works closely with the Mobile County Public School System social workers to coordinate services for homeless children and their families. Family Promise of Baldwin County has an established relationship with the Baldwin County Public School System. If there are school-age children in those programs, the school social work teams are obligated to assist with maintaining school enrollment, accessing resources and housing. If

there are no school-age children, the Family Promise programs assume those responsibilities. All HUD SHP projects funded through Housing First, Inc. as grantee are required to include an educational and/or child day care services plan in the admitting ISP and with periodic updates.

Veterans

The Mobile Housing Board obtained 25 HUD VASH vouchers for the first time beginning in 2011. Utilization is being coordinated between the PHA, the VA Outpatient Clinic and Housing First as the CoC lead organization. All available vouchers have been issued and a V A social worker provides the required case management services.

Housing First, Inc. is a 2011 recipient of a V A Supportive Services for Veteran Families Program grant that will continue HPRP services for vet households. Housing First is the lead org for the annual Stand Down for homeless veterans. Twenty-one percent of current residents in HUD SHP and S+C projects are occupied by veterans. A new HUD SHP chronic PH project for veterans was implemented October 1, 2011. The V A Outpatient Clinic in Mobile has a social worker assigned to homeless vets. Volunteers of America is in the process of implementing a V A Grants Per Diem program for 36 veterans. The ten-year plan is being revised for release in 2012 and will include a new section and goals for addressing and preventing veteran homelessness.

Youth

This CoC has very limited capacity for serving homeless youth. There is no runaway or youth shelter in the area served by this CoC. If a youth is 18 years if age or younger, the state of Alabama is legally responsible but frequently unable to respond effectively. Youth who are aging-out of the state system have some new opportunities for continued services if already in the system with client status. Young adults age 19 through 24 can be referred to a HUD SHP funded transitional housing project at St. Mary's Home that provides group living while developing capacities for independent living. The CoC board and planning committees for Mobile and Baldwin counties are aware of this weakness or gap in the continuum and have included this need in the planning process for updating the ten-year plan.

Homeless Inventory (91.210 (C)) page 79

A Continuum of Care (CoC) inventory of services and facilities in January 2012 indicated the following activities and resources were active and available:

City & County of Mobile, Baldwin County
CONTINUUM OF CARE for the HOMELESS
HUD CoC AL-501
January 2012

MOBILE COUNTY

Component: Research/Development/Resources

Needs Assessment/Study	Housing First
Information Management/ HMIS	Housing First
CoC Plan/10 Year Plan	Housing First
	City of Mobile / Mobile County
Resources/Funding	Housing First
	City of Mobile / Mobile County
	AL Dept of Economic & Community Affairs
	United Way of Southwest Alabama

Component: Prevention

Emergency Assistance	Service Center of Catholic Social Services
	The Salvation Army
	Mobile Community Action
	South Alabama Cares
	Dauphin Way Methodist Church
	Government Street Presbyterian Church
	United Methodist Inner City Mission
Advocacy	Mobile Fair Housing Center
	Mobile Pro Bono
	Legal Services Alabama

Component: Outreach/Assessment

Outreach/Assessment/Casework	Franklin / Health Care for the Homeless Clinic
	AltaPointe Health Systems
	15 Place
	Mobile County Public Schools
	Mobile VET Center
	VA Outpatient Clinic
	Housing First/Homeless Prevention Rapid Re-Housing
	Housing First/Supportive Services Vet Families
	Service Center of Catholic Social Services
	The Salvation Army
	Mobile County Department of Human Resources

Component: Emergency Shelter

Men	The Salvation Army
	Waterfront Rescue Mission
	McKemie Place
Women	Penelope House Domestic Violence Center
Women and children	Family Promise / Interfaith Hospitality Network
Families	Mobile County Public School System / Motel Program
	St. Mary's Home
Children	Mobile County Department of Human Resources
	Mobile County Youth Center
Adolescents and Youth	15 Place
General / Day shelter	

Component: Transitional Housing

Men, Substance Abuse	The Salvation Army Waterfront Rescue Mission Serenity Care Wings of Life Emma's Harvest Home
Women, Substance Abuse	The Salvation Army / Project Able The Salvation Army/Center for Women & Children Dumas Wesley, Sybil H. Smith Family Village Penelope House Alabama Baptist Children's Homes
Men & Women	Housing First, Inc. / Victory
Women and Children	Mobile Community Action / The Bridge Mobile County Department of Human Resources St. Mary's Home Wings of Life
Families	
Child foster/group care	
Adolescents and Youth	
Released prisoners	

Component: Permanent Housing

Public Housing/Housing Choice	Mobile Housing Board Prichard Housing Board Mobile County Housing Authority MLK Development Corporation Habitat for Humanity Housing First / Neighborhood Stabilization Mobile Community Action/Neighborhood Stabilization Bay Area Women / Trinity Gardens Neighborhood Mobile Fair Housing Corporation Legal Services Alabama
Home ownership	
Tenant Rights	

Component: Permanent Supportive Housing

Disabled	Service Center Catholic Social Services Housing First, Inc. / Victory AltaPointe Health Systems / Shelter Plus Care AltaPointe Health Systems / Chronic Homeless Housing First / Community Housing Program Housing First / Gateway II Housing First / Gateway III - Veterans South Alabama Cares / VOA
Chronic	
HIV/AIDS	

Component: Supportive Services

Personal Care / Day Center	15 Place Loaves and Fish The Salvation Army Waterfront Rescue Mission Wings of Life Government Street Presbyterian Church Day Spring Baptist Church Franklin / Health Care for the Homeless Clinic V A Outpatient Clinic Mobile County Health Department
Meals	
Health Care	
Case Management	Franklin Primary Health Center Mobile County Public Schools Family Promise Housing First/Homeless Prevention Rapid Re-Housing Housing First/Supportive Services Vet Families Franklin Primary Health Center South Alabama Cares Franklin Primary Health Center AltaPointe Health Systems The Salvation Army Waterfront Rescue Mission Home of Grace for Women Franklin Primary Health Center The Salvation Army Goodwill Easter Seal Mobile Association for the Blind Alabama Vocational Rehabilitation Alabama Career Center
HIV/AIDS	
Medical Detox	
Mental Health	
Substance Abuse	
Training/education	
Employment	

Child Day Care
Transportation

Representative Payee
Financial Counseling
Literacy training

Elderly

Child Day Care Association
The Salvation Army
15 Place
Franklin / Health Care for the Homeless Clinic
15 Place
Mobile Consumer Credit Counseling Services
Goodwill Easter Seals

Mobile County Department of Human
Resources

Homeless Strategic Plan
Chronic Homelessness

2005 Plan to End Chronic Homelessness in Mobile and Baldwin Counties

- Goal 1:** Conduct more intensive and better coordinated street outreach
Status: implemented.
- Goal 2:** Develop and implement protocol for early identification, assessment, and intervention for the chronic homeless in shelter facilities.
Status: implemented.
- Goal 3:** Actively engage law enforcement agencies in the plan to end chronic homelessness.
Status: implemented. New round of police training needed.
- Goal 4:** Develop and implement protocol for early identification, assessment, intervention and discharge for the chronic homeless who are incarcerated.
Status: implemented but not adequate. The Mobile Area Interfaith Conference has set a goal for opening a Community Release Center on 2012.
- Goal 5:** Obtain Memoranda of Understandings regarding discharge procedures that result in homelessness.
Status: implemented and updated annually.
- Goal 6:** Provide additional permanent housing for the chronic homeless.
Status: implemented. The number of units for the chronic homeless has increased each year starting in 2006.
- Goal 7:** Build the service infrastructure needed to maintain the chronic homeless in housing.
Status: implemented. Housing First obtained a HHS SAMHSA grant for an ACT Team, implemented in 2009, that provides mental health and addiction treatment to help the chronic homeless retain housing.
- Goal 8:** Develop a case management manual and service directory that facilitate intervention services for the chronic homeless.
Status: implemented but not effective. Annual case management workshops have proven to be more effective.
- Goal 9:** Emphasize reunification of families as a primary strategy for ending chronic homelessness.
Status: implemented. This appears to be a natural outcome of housing placement for the chronic homeless after improvements occur in their behaviors and appearance.
- Goal 10:** Assess and upgrade research and data collection systems and methods to ensure an accurate count and understanding of chronic homelessness.

Status: implemented. Significant progress has been achieved with utilization of the HUD required Homeless Management Information System (HMIS) as a tool for accountability, improving case management services and documenting outcomes.

Goal 11: To prevent chronic homelessness, develop a comprehensive opportunity center.

Status: not implemented as envisioned. The Waterfront Rescue Mission, 15 Place and the City of Mobile are collaborating on a plan for building a new intervention center for homeless citizens in close proximity to downtown Mobile. The target date is July 2013 for being operational.

Goals & Objectives: 2012 Plan to Prevent and End Homelessness

In 2010, the U. S. Interagency Council on Homelessness published *Opening Doors* as a federal and national strategic plan to prevent and end homelessness. In 2012, HUD adopted the plan and has emphasized its expectation that all CoC's and government jurisdictions develop a local plan and strategies that are compatible with the federal plan.

Housing First, Inc. as the lead organization for the AL-501 CoC will provide the staff support for the three jurisdictions, the City of Mobile, Mobile County and Baldwin County, to achieve compliance.

Goal: INCREASE LEADERSHIP , COLLABORATION, AND CIVIC ENGAGEMENT

Objective 1: Provide and promote collaborative leadership at all levels of government and across all sectors to inspire and energize Americans to commit to preventing and ending homelessness

Objective 2: Strengthen the capacity of public and private organizations by increasing knowledge about collaboration, homelessness, and successful interventions to prevent and end homelessness

Goal: INCREASE ACCESS TO STABLE AND AFFORDABLE HOUSING

Objective 3: Provide affordable housing to people experiencing or most at risk of homelessness

Objective 4: Provide permanent supportive housing to prevent and end chronic homelessness

Goal: INCREASE ECONOMIC SECURITY

Objective 5: Increase meaningful and sustainable employment for people experiencing or most at risk of homelessness

Objective 6: Improve access to mainstream programs and services to reduce people's financial vulnerability to homelessness

Goal: IMPROVE HEALTH AND STABILITY

Objective 7: Integrate primary and behavioral health care services with homeless assistance programs and housing to reduce people's vulnerability to and the impacts of homelessness

Objective 8: Advance health and housing stability for youth aging out of systems such as foster care and juvenile justice

Objective 9: Advance health and housing stability for people experiencing homelessness who have frequent contact with hospitals and criminal justice

Goal: RETOOL THE HOMELESS CRISIS RESPONSE SYSTEM

Objective 10: Transform homeless services to crisis response systems that prevent homelessness and rapidly return people who experience homelessness to stable housing

DISCHARGE COORDINATION POLICY

Housing First, Inc. has accepted responsibility for coordinating and encouraging discharge planning to prevent homelessness when individuals are being released from a penal facility, hospital, institution or program that has responsibility for such planning. There are formal protocols in place for health care and mental health institutions that includes an annual letter from Housing First, Inc. to re-new and confirm agreements. Protocol for corrections is under development by the Mobile Area Interfaith Conference and includes plans for a community release center. The State of Alabama Department of Human Resources has a formal and written protocol for preventing homelessness when a youth has aged-out of foster care or from substitute care but limited resources have prevented full implementation. A HUD funded transitional housing project through Housing First, Inc., the lead CoC agency, is available to these youths at St. Mary's Home, either at the time of discharge or after becoming homeless, targeting those who are ages 19-24.